

### J. WATUMULL SADHUBELLA GIRLS COLLEGE,

Near Government Dispensary, Ulhasnagar-421001

# STUDENT FEEDBACK AND ANALYSIS ON DESIGN AND IMPLEMENTATION OF SYLLABUS

### 2020-2021

Link:

https://forms.gle/Nd2vBSaQED3EN1dM6

### Introduction:

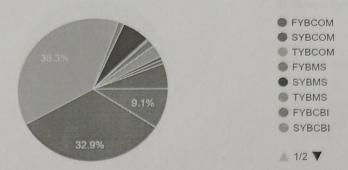
What a student learns today, prepares him/her for tomorrow and in today's competitive world it is necessary to be tomorrow ready. The syllabus must therefore be framed to ensure the same. It is further essential that the syllabus is properly on time. This feedback aims to collect information about the same.

### Data Collection:

The above data was collected using a Google Form. The link for the same was forwarded to the students in their respective WhatsApp groups and responses were collected from all classes. Totally 243 responses were received.



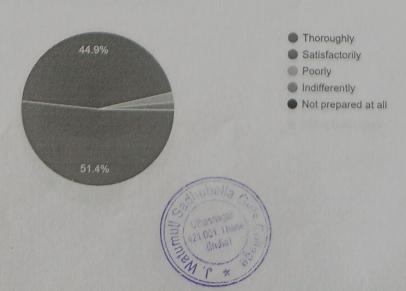
Class 243 responses



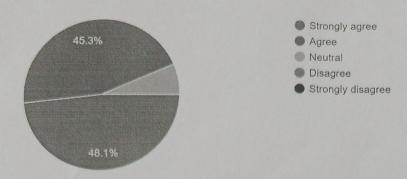
1. How much of the syllabus was covered in the class? 243 responses



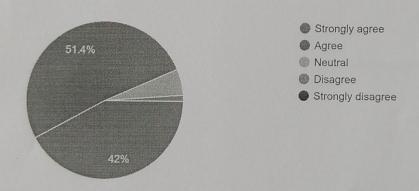
2. How well did the teachers prepare for the classes? 243 responses



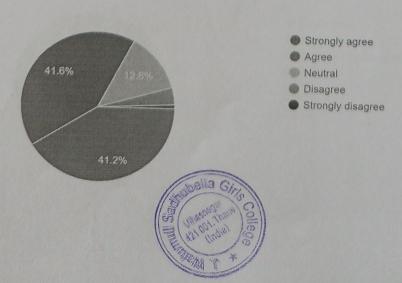
# 3. The syllabus of all subjects are wisely designed 243 responses



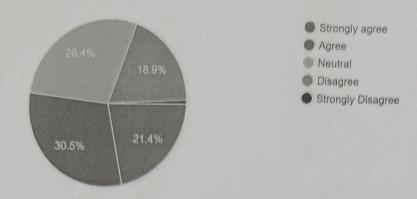
# 4. The number of lectures allotted is in accordance with the size of the syllabus <sup>243</sup> responses



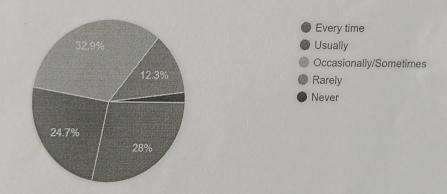
5. The syllabus is not outdated/sub-standard 243 responses



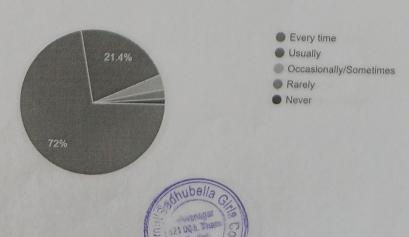
6. The syllabus is too lengthy/elaborate/impractical 243 responses



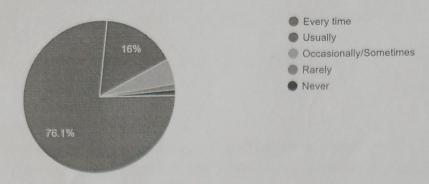
7. The University changes/modifies/updates the syllabus 243 responses



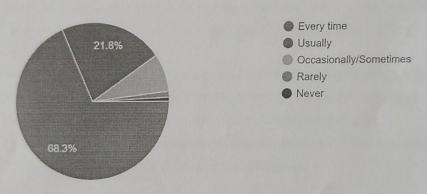
8. Teachers complete the syllabus within the stipulated time period <sup>243</sup> responses



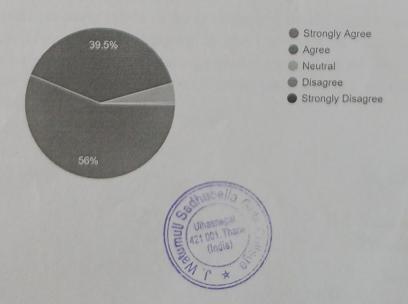
9. Students are communicated the syllabus at the beginning of every semester <sup>243</sup> responses



10. Teachers recommend reference books /journals for advance study based on the syllabus 243 responses



11. The Syllabus helps to develop your personality and skills 243 responses



### Summary of responses and suggestions from students:

Students have complimented the teachers for their honesty, hard-working and helpful nature, effective classroom management, good explanatory, and presentation skills, and timely syllabus completion.

Students have suggested organising industrial visits, practical exposure, knowledge-based syllabus, updating syllabus, internship.

### Some specific responses:

You are amazing at what you do! Your passion and dedication is beyond words! Thank you for getting me through this hard quick semester, I honestly would have never passed if it was not for your help! Thank you so much once again.

No suggestions because everything is perfect.

### Analysis:

Responses were received from students of all classes (B. COM / BMS / BBI / M. COM) 69.1% said 85 - 100 % of the syllabus was covered while 26.7 % said 70 - 85 % syllabus was covered and 72% said that the teachers complete the syllabus in time.

51.4 % said teachers were thoroughly prepared for the class and 44.9 % were satisfied.

93.4 agreed or strongly agreed that the syllabus was wisely designed and lectures were allotted in accordance with the size of the syllabus.

82.8 % agreed or strongly agreed that the syllabus was not outdated or sub-standard.

51.9 % felt the syllabus was too lengthy/elaborate/impractical while 20 % disagreed.

52.7 % felt the University changes/modifies/updates the syllabus regularly.

76.1 % said that the syllabus was communicated at the beginning of the semester and 90 % agreed that teachers recommended reference books and journals.

### **Action Taken Report:**

The academic year 2020-21 was very challenging for the education sector. In the COVID-19 pandemic situation, the Principal has taken initiative to complete syllabus within time by using various tools like ZOOM, Google meet, etc. which the teachers used for online teaching.

A survey was conducted regarding availability of tools like cell phones, laptops, etc and internet facilities. It was found that 95% students had these facilities or could arrange for it. Hence online teaching process was completed effectively.

Teachers were directed to cover 100 % of the syllabus, in a timely manner and be thoroughly prepared for class. The syllabus is designed by the University of Mumbai and only the implementation is left to the colleges. It was suggested to the teachers that they should provide practical examples and recommend reference books and journals to aid the students' understanding of the subject.

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Dr. Vasant P. Mali Principal

Principal

J. Watumull Sadhubella Girls College
Ulhasnagar - 421 001

# SADHUBELLA EDUCATION SOCIETY'S



# (Minority Institute) J. WATUMULL SADHUBELLA GIRLS COLLEGE, Near Government Dispensary, Ulhasnagar-421001, Dist. Thane

1. Soft skills, 2. Language and communication skills, 3. Life skills (Yoga, physical fitness, health and hygiene), 4. ICT/computing skills 5.1.3 Capacity building and skills enhancement initiatives taken by the institution include the following

One day Online	Consumerism (	College level Webinar on	College level C.A. as	4 Days Online Lead	Aptitude Prepar	Level Name of the ca
One day Online Industrial Visit to Bombay Stock Exchange	Consumerism & Financial Literacy Webinar by Consumer guidance society by India.	Webinar on Preparation of Project work.	C.A. as Career Webinar by ICAI.	4 Days Online Leadership Training Program by Monaried 14th-17th September Consulting LLC Virginia, USA. 2020	Aptitude Preparation Webinar by Career Launcher Organisation, Mumbai.	Name of the capability enhancement program
3rd June 2021	28th March 2021	13th March 2021	17th September 2020	14th-17th September 2020	17th August 2020	Date of implementation (DD-MM-YYYYY)
41	100	74	91	52	121	Number of students enrolled
Ms.Shehnaz Shaikh (Head of BSE.Brokers Forum),Mr.Muzibar Shaikh(BSE of Brokers Forum).	Mr.T.R.Pandey, Mrs.Manya Hardwani(Financial Advisor of CGSI)	Dr.Laksha Ailani.(Model College of Dombivili East and Ph. d guide in. JJT)	ICAI OF WIFC	Consulting LLC), Dr.Medha Bhagwat.Monaries Consulting	Mr.Navneet Anand (Marketing Manager of Career Launcher Organisation.)	Name of the agencies/consultants involved with contact details (if any)



Dr. Vasant P Mali (Principal)

PRINCIPAL

J. Watumull Sadhubella Girls College Ulhasnagar - 421 001.



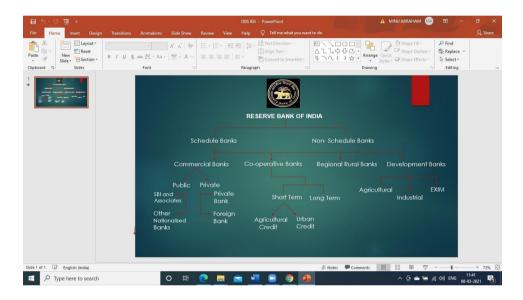
### SADHUBELLA EDUCATION SOCIETY'S

(Minority Institute)

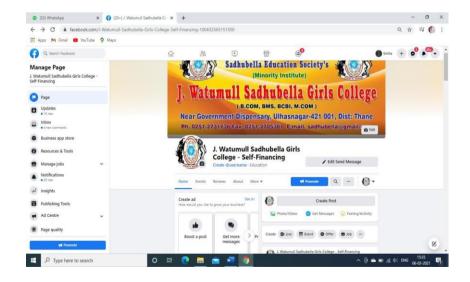
### J. WATUMULL SADHUBELLA GIRLS COLLEGE,

Near Government Dispensary, Ulhasnagar-421001, Dist. Thane

### PPT one of the ICT tool used for teaching and learning methods

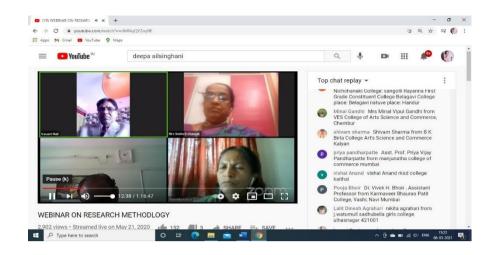


### Facebook page of our college created by BMS-BBI Co-Ordinator Mrs. Smita Chawak

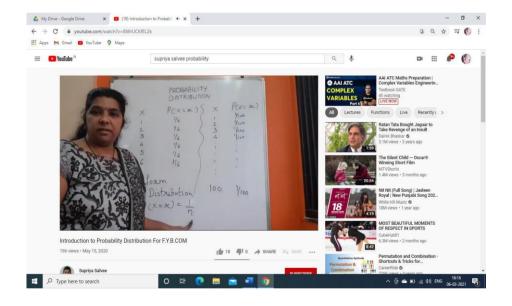




### Webinars conducted by linking Zoom to YouTube

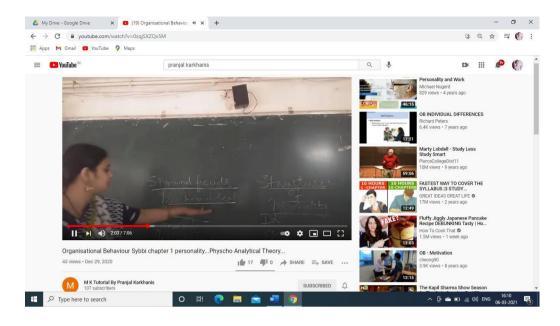


### YouTube tutorial channel by Assistant Professor Supriva Salvee

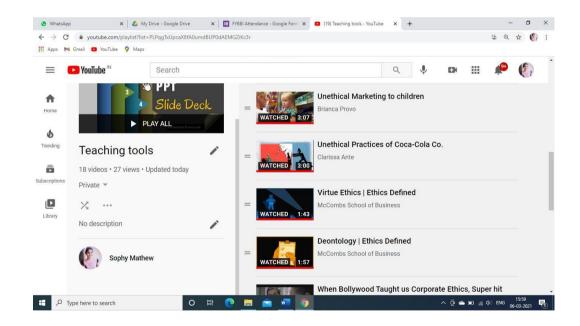




### YouTube Tutorial channel by Assistant Professor Pranjal Karkhanis



# YouTube Playlist prepared by Assistant Professor Sophy Mathew for showing videos tostudents during lecture

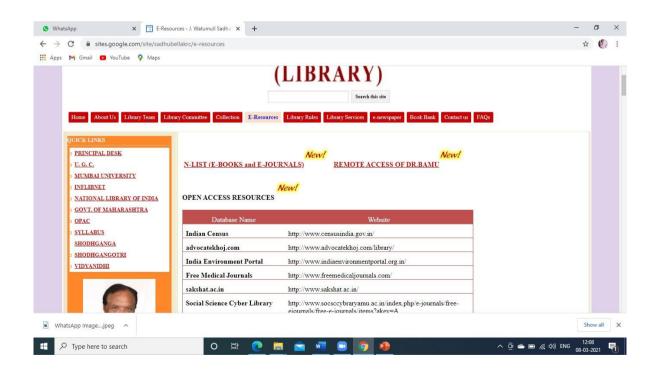




### **Zoom Webinar on Leadership Training Program linked through Youtube**



### Use of E-Resources in teaching and learning





### Kibo for the purpose of translating, screen reading for specially challenged students







### SADHUBELLA EDUCATION SOCIETY'S

(Minority Institute)

J. WATUMULL SADHUBELLA GIRLS COLLEGE, Near Government Dispensary, Ulhasnagar-421001

Academic Year: 2020-2021 Class- FY BMS/SEM- I Foundation of Human Skills

FY BMS	September	October	November	December	January
Foundation	Understandin	• Thinking,	Introduction	Organizational	Organisational
of Human	g of Human	learning and	to Group	Culture and	Change, Creativity
Skills	Nature	perceptions:	Behaviour	Motivation at	and Development
	IndividualBeh	Thinking skills,	Introduction	workplace	and Work Stress
	aviour:Conce	thinking styles and	to Group		
	pt of a man,	thinking hat,	Behaviour	Organizational	Organisational
	individual	Managerial skills	Group	Culture:	change and
	differences,	and development,	Dynamics:	Characteristics	creativity:
	factors	Learning	Nature, types,	of	Concepts of
	affecting	characteristics,	group	organizational	organisational
	individual	theories of	behaviour	culture.Types,	change, Factors
	differences,	learning (classical	model (roles,	functions and	leading/influencing
	Influence of	conditioning,	norms, status,	barriers of	organisational
	environment	operant	process,	organizational	change, Kurt
	Personality	conditioning and	structures)	culture Ways	Lewins model of
	and attitude:	social learning	Team	of creating and	organisational
	Determinants	approaches),	effectiveness:	maintaining	change and
	of	Intelligence, type (	nature, types	effective	development,
	personality,	IQ, EQ, SQ, at work	of teams,	organization	Creativity and
		place), Perception	ways of	culture•	qualities of a
	Personality	features and factor	forming an	Motivation at	creative person,
	traits theory,		effective	workplace:	Ways of enhancing
	Big five	influencing		Concept of	creativity for
	model,	individual	team. Setting	motivation	effective decision
	Personality	perception, Effects	goals. •		making, Creative
	traits	of perceptual error			problem solving
	important for	in managerial	processes and	motivation in	
	organizational	decision making at	system.	an	Organisational
	behaviour like	work place. (Errors	Power and	organisationa	Change, Creativity
	authoritariani	such as Halo	politics:	set up.	and Developmen
		effect,	nature, bases	A.Maslow	and Work Stress
	sm, locus of		of power,	Need	•Organisational
	control,	stereotyping,		HeirachyF.He	ert Development an
	Machiavellian	prejudice	politics	1	work stress: Nee
	ism,	attributional).	nature, types		for organisation
	introversion-		causes of	Factor	development, O
	extroversion	dhubella	organizationa		C+r(
	achievement	1/5301000113	politics,	theory X and	1 - 1-1-000
	orientation,	Uhasnagar \	political	theory Y. Wa	ays types of stress,

self – esteem, risk taking, self- monitoring and type A and B personalities, Concept of understandin g self through JOHARI WINDOWS, Nature and components of attitude, Functions of attitude, Ways of changing attitude, Reading emotions	games. Organizational conflicts and resolution: Conflict features, types, causes leading to organizational conflicts, levels of conflicts, ways to resolve conflicts through five conflicts resolution strategies with outcomes.	of motivating through carrot (positive reinforcement) and stick (negative reinforcement) at workplace.	Causes and consequences of job stress, Ways for coping up with job stress
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Ms. Anagha Ajay Kotekar Assistant Professor Signature of Teacher Mrs. Smita D. Chawak BMS & BBI Co-ordinator

Ulhasnagar Thane Colling (India)

Dr. Vasant P. Mali Principal

J. Watumuli Sadhubella Girls College
Ulhaasnagar-421 001



### SADHUBELLA EDUCATION SOCIETY'S

### (Minority Institute)

### J. WATUMULL SADHUBELLA GIRLS COLLEGE,

Near Government Dispensary, Ulhasnagar-421001

### RESULT ANALYSIS ACADEMIC YEAR 2020-21

### **Bachelor of Commerce**

		FY	SY	TY	Total
О	No. of Students	5	4	0	9
0	Percentage	3.79	3.15	0.00	2.28
A+	No. of Students	35	58	3.	96
Ат	Percentage	26.52	45.67	2.22	24.37
A	No. of Students	42	25	7	74
	Percentage	31.82	19.69	5.19	18.78
B+	No. of Students	16	13	25	54
<b>D</b> ,	Percentage	12.12	10.24	18.52	13.71
В	No. of Students	3	3	60	66
	Percentage	2.27	2.36	44.44	16.75
С	No. of Students	2	2	12	16
	Percentage	1.52	1.57	8.89	4.06
D	No. of Students	1	1	1	3
	Percentage	0.76	0.79	0.74	0.76
F	No. of Students	28	21	5	54
	Percentage	21.21	16.54	3.70	13.71
	Total Appeared	132	127	135	394
	Total Registered	132	127	137	396

Ms. Supriya Salvee Chairperson Examination Committee Uhasnagar A2 001. Thane (India)

Dr. Vasant P. Mali Principal

Principal

J. Watumuli Sadhubella Girls College
Ulhasnagar - 421 001



# J. WATUMULL SADHUBELLA GIRLS COLLEGE,

Near Government Dispensary, Ulhasnagar-421001

### RESULT ANALYSIS ACADEMIC YEAR 2020-21

### **Bachelor of Management Studies**

		FY	SY	TY	Total
0	No. of Students	3	1	0	4
O	Percentage	15.79	4.76	0.00	6.90
A .	No. of Students	9	8	5	22
A+	Percentage	47.37	38.10	27.78	37.93
A	No. of Students	6	7	4	17
A	Percentage	31.58	33.33	22.22	29.31
D.	No. of Students	1	1	3	5
B+	Percentage	5.26	4.76	16.67	8.62
D	No. of Students	0	1	2	3
В	Percentage	0.00	4.76	11.11	5.17
0	No. of Students	0	2	1	3
C	Percentage	0.00	9.52	5.56	5.17
Ъ	No. of Students	0	0	0	0
D	Percentage	0.00	0.00	0.00	0.00
Г	No. of Students	0	1	1	2
F	Percentage	0.00	4.76	5.56	3.45
	Total Appeared	19	21	18	58
7	Total Registered	19	22	18	59

Ms. Supriya Salvee Chairperson Examination Committee Solubella Commentager (India) Commentager (India)

Dr. Vasant P. Mali Principal

Principal

J. Watumuli Sadhubella Girls College
Ulhasnagar - 421 001



# J. WATUMULL SADHUBELLA GIRLS COLLEGE,

Near Government Dispensary, Ulhasnagar-421001

### RESULT ANALYSIS ACADEMIC YEAR 2020-21

# **Bachelor of Commerce (Banking and Insurance)**

		FY	SY	TY	Total
O	No. of Students	1	0	0	1
	Percentage	9.09	0.00	0.00	1.72
A+	No. of Students	7	6	5	18
	Percentage	63.64	37.50	16.129	31.03
Α	No. of Students	3	8	4	15
	Percentage	27.27	50.00	12.90	25.86
B+	No. of Students	0	1	12	13
	Percentage	0.00	6.25	38.71	22.41
В	No. of Students	0	0	8	8
	Percentage	0.00	0.00	25.81	13.79
C	No. of Students	0	0	0	0
	Percentage	0.00	0.00	0.00	0.00
D	No. of Students	0	0	1	1
	Percentage	0.00	0.00	3.23	1.72
F	No. of Students	0	1	0	1
	Percentage	0.00	6.25	0.00	1.72
	otal Appeared	11	16	31	58
To	otal Registered	11	16	31	58

Ms. Supriya Salvee Chairperson Examination Committee Utheshagar 421 001. Thank (India)

Dr. Vasant P. Mali Principal Principal

J. Watumuli Sadhubella Girls College Ulhasnagar - 421 001



### J. WATUMULL SADHUBELLA GIRLS COLLEGE,

Near Government Dispensary, Ulhasnagar-421001

### RESULT ANALYSIS ACADEMIC YEAR 2020-21

### **Masters of Commerce**

		Part I	Part II	Total
0	No. of Students	0	0	0
O	Percentage	0.00	0.00	0.00
A+	No. of Students	13	18	31
ΑŦ	Percentage	38.24	60.00	48.44
A	No. of Students	12	6	18
A	Percentage	35.29	20.00	28.13
B+	No. of Students	5	1	6
D⊤	Percentage	14.71	3.33	9.38
В	No. of Students	2	0	2
ь	Percentage	5.88	0.00	3.13
C	No. of Students	1	0	1
	Percentage	2.94	0.00	2.94
D	No. of Students	0	0	0
D	Percentage	0.00	0.00	0.00
F	No. of Students	1	1	2
Percentage		2.94	2.94	5.88
	<b>Total Appeared</b>	34	30	64
	<b>Total Registered</b>	34	30	64

Ms. Supriya Salvee Chairperson Examination Committee Strubella Cilia College

Dr. Vasant P. Mali Principal Principal

J. Watumuli Sadhubella Girls College Ulhasnagar - 421 001



### SADHUBELLA EDUCATION SOCIETY'S

### (Minority Institute)

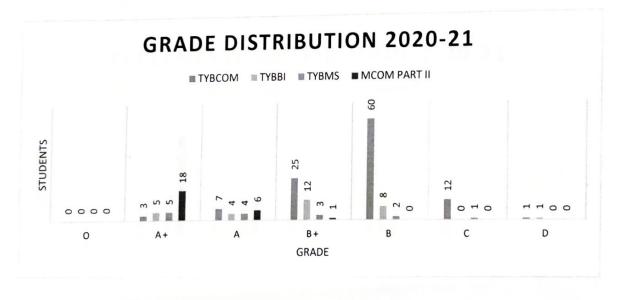
# J. WATUMULL SADHUBELLA GIRLS COLLEGE,

Near Government Dispensary, Ulhasnagar-421001

### RESULT ANALYSIS ACADEMIC YEAR 2020-21

# **Grade Distribution 2020-21**

	TYBCOM	TYBBI	TYBMS	MCOM PART II
0	0	0	0	0
A+	3	5	5	18
	7	4	4	6
A B+	25	12	3	1
	60	8	2	0
B	12	0	1	0
C	12	1	0	0



Ms. Supriya Salvee Chairperson Examination Committee

P

The Ha Girls College

Dr. Vasant P. Mali Principal Principal

J. Watumuli Sadhubella Girls College
Ulhasnagar - 421 001



### SADHUBELLA EDUCATION SOCIETY'S

### (Minority Institute)

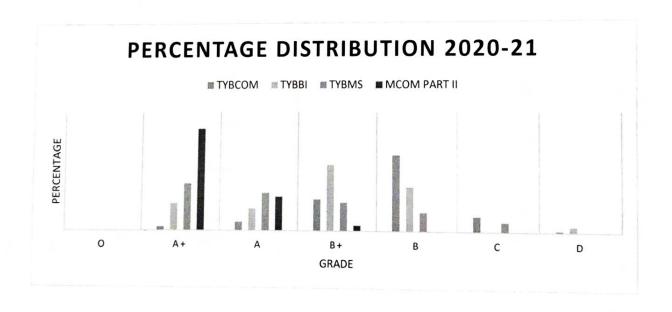
# J. WATUMULL SADHUBELLA GIRLS COLLEGE,

Near Government Dispensary, Ulhasnagar-421001

### RESULT ANALYSIS ACADEMIC YEAR 2020-21

# Percentage Distribution 2020-21

	TYBCOM	TYBBI	TYBMS	MCOM PART II
0	0.00	0.00	0.00	0.00
A+	2.22	16.12	27.78	60.00
A	5.19	12.90	22.22	20.00
B+	18.52	38.71	16.67	3.33
В	44.44	25.81	11.11	0.00
C	8.89	0.00	5.56	0.00
D	0.74	3.23	0.00	0.00



S. Salve

Ms. Supriya Salvee Chairperson Examination Committee



Dr. Vasant P. Mali Principal

Principal

J. Watumull Sadhubella Girls College
Ulhasnagar - 421 001



### J. WATUMULL SADHUBELLA GIRLS COLLEGE.

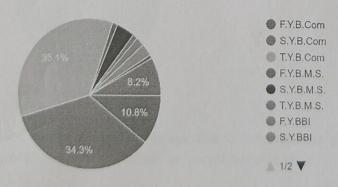
Near Government Dispensary, Ulhasnagar-421001

### **Student Satisfaction Survey (2020-21)**

Student Satisfaction Survey is conducted to obtain feedback from the students on four fronts – Teacher's Evaluation, Design and Implementation of Syllabus, Infrastructure, Miscellaneous. The SSS has been collected from students of all classes and 268 responses were received.

Google form was created for this survey and the link forwarded in WhatsApp groups of all the classes. It contains questions to evaluate the above-mentioned criteria. The student is the most important stakeholder for any educational institution and hence it is important to have her view on these subjects. This will enable the institution to overcome its lacuna while continuing to do the good work.

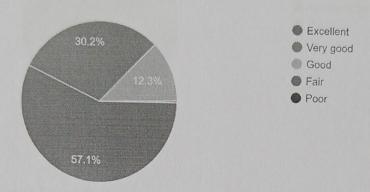
Class 268 responses





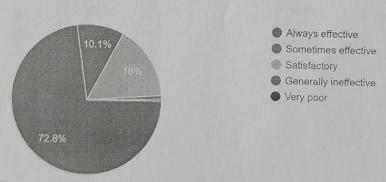
### Teacher's Evaluation

1. The teacher's approach to teaching can best be described as 268 responses



99.6% students have said that the teaching staff is good to excellent and 57.1% among these have said they are excellent.

2. How well were the teachers able to communicate? 268 responses



72.8% have said that the teachers were always able to communicate effectively while 26.1% found the communication to be satisfactory or sometimes effective.

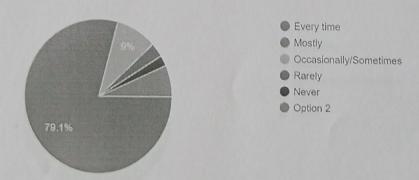


3. Fairness of the internal evaluation process by the teachers. 268 responses



95% of students have found the evaluation process to be fair.

4. Was your performance in examination discussed with you? 268 responses



88% said the performance in the examination was discussed with them.



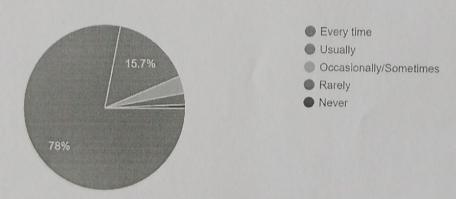
5. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

268 responses



97% have said that the teachers inform them about expected competencies, course outcomes and programme outcomes.

6. The teachers illustrate the concepts through examples and applications. <sup>268</sup> responses



93% mentioned that the teachers illustrate concepts through examples and applications.



7. The teachers identify your strengths and encourage you with providing right level of challenges. 268 responses



99% students experienced that the teachers identified their strengths and encouraged them to take up challenges.

8. Teachers are able to identify your weaknesses and help you to overcome them. <sup>268</sup> responses

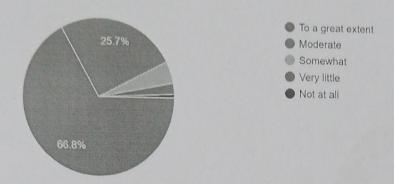


98% of students experienced that the teachers recognised their weaknesses and further helped them overcome these.



9. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

268 responses



93% have said that the teachers use student centric methods.

10. Teachers encourage you to participate in extracurricular activities. 268 responses



96% of students found that the teachers encouraged them to participate in extracurricular activities.



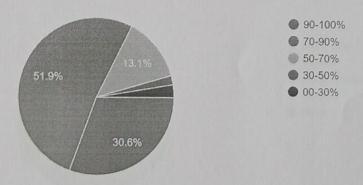
11. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

268 responses



97% have recognised the teachers efforts to inculcate them with various skills and make them employability ready.

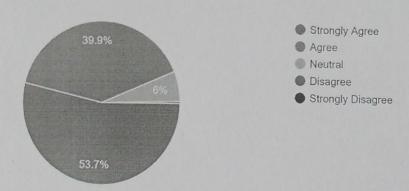
12. What percentage of teachers use ICT tools/electronic media/social media etc. while teaching? 268 responses



95% students said that more than 50% teachers used ICT tools and electronic media.



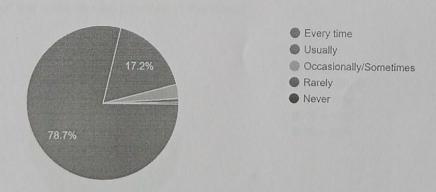
13. The overall quality of teaching-learning process in your institute is very good. 268 responses



94% of students have confirmed that the teaching quality of the institution was very good . Though 6% were neutral nobody disagreed with this fact.

14. The Principal and the faculty members are always available to the students in case of need and emergency

268 responses



99% have experienced that the faculty members are available during emergencies.



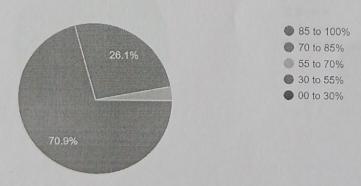
# 15. The percentage of students attending the lectures 268 responses



93% said regular attendance is over 70%.

## Design and Implementation of the Syllabus

# 1. How much of the syllabus was covered in the class? 268 responses



97% said that more than 85% of the syllabus was covered by the teachers.



# 2. How well did the teachers prepare for the classes? 268 responses



58% felt that teachers were thoroughly prepared for the class and 40% felt satisfied about it.

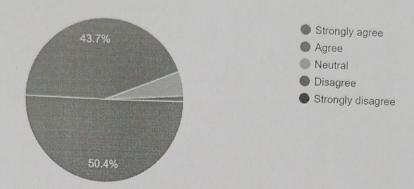
# 3. The syllabus of the all subjects are wisely designed <sup>268</sup> responses



95% agreed that the syllabus was wisely designed.

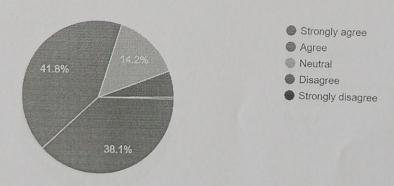


4. The number of lectures allotted are in accordance with the size of the syllabus <sup>268 responses</sup>



94% agreed that the number of lectures were appropriately allotted.

5. The syllabus is not outdated / sub standard <sup>268</sup> responses



80% did not find the syllabus to be outdated but 14% were neutral about it.



# 6. The syllabus is too lengthy/elaborate/impractical <sup>268</sup> responses



58% felt the syllabus was lengthy while 30% did not.

# 7. The University changes/modifies/updates the syllabus <sup>268</sup> responses



8% felt that the syllabus was not updated by the University.

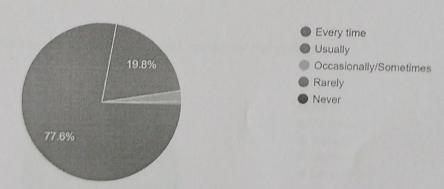


8. Teachers complete the syllabus within the stipulated time period <sup>268</sup> responses



99% agreed that the teachers complete the syllabus in time.

9. Students are communicated the syllabus at the beginning of every semester <sup>268</sup> responses



97% of students found that the syllabus is communicated at the beginning of the syllabus.



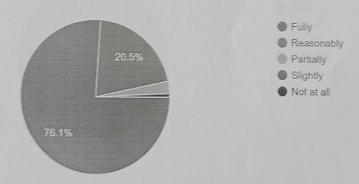
10. Teachers recommend reference books /journals for advance study based on syllabus 268 responses



97% have received recommendations from teachers for references.

### Infrastructure

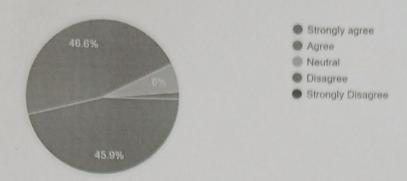
1. We are satisfied with the cleanliness maintained by the college <sup>268</sup> responses



97% were satisfied with the cleanliness maintained in the college.

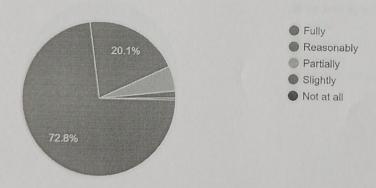


# 2. Furniture and fixture provided by the college is sufficient <sup>268</sup> responses



93% were happy with the fixtures provided in the college.

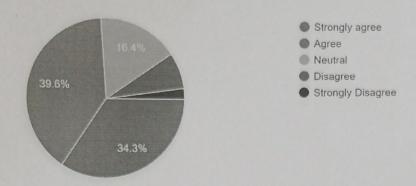
# 3. The Institution provides clean drinking water for learners <sup>268</sup> responses



93% felt satisfied with the drinking water provided in the college.



# 4. Students have good canteen facility in the campus 268 responses



75% students felt that the canteen facility was good.

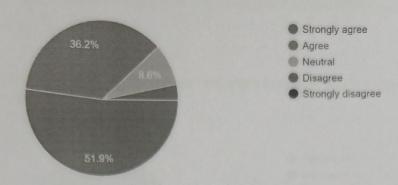
# 5. The institution provides well equipped playground for outdoor games <sup>268</sup> responses



88% students agreed that the college had a well-equipped playground .

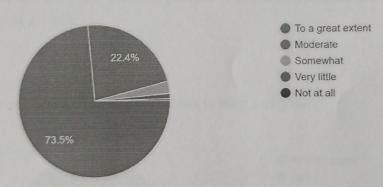


6. Gymkhana facilities are provided by the college to the learners <sup>268</sup> responses



88% agreed that gymkhana facilities are provided by the college.

7. The Electricity supply is regular in the college 268 responses



74% found that the electric supply was regular to a great extent and only 4% were not satisfied.



### Miscellaneous

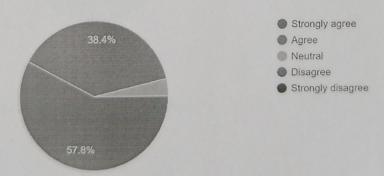
1. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

268 responses



93% agree that the teaching and learning process of the institution facilitated their cognitive, social and emotional growth.

2. The institution provides multiple opportunities to learn and grow. <sup>268</sup> responses



4% were neutral and the other 96% agreed that the institution provided multiple opportunities to grow. Nearly 60% strongly agreed.

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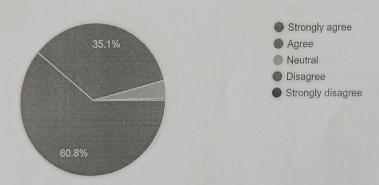
3. Students support is extended by the college pertaining to scholarship/free ship/installment in the payment of fees

268 responses



96% have found the college very supportive in providing financial aid.

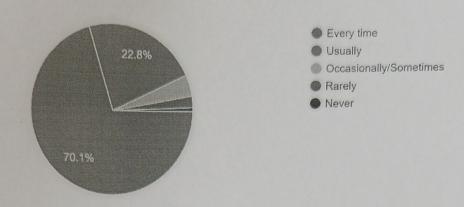
4. The Institution maintains good discipline in the premises 268 responses



96% agree about good discipline on premises.



# 5. The Non-teaching staff is cooperative and caters the needs of the students 268 responses



93% of students found the non-teaching staff to be co-operative.

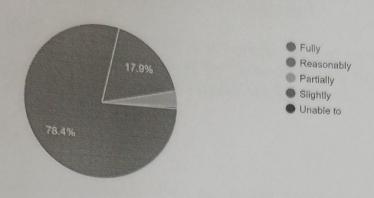
# 6. Students are encouraged to participate in sports and games 268 responses



95% students found that teachers encouraged them for participation in sports.

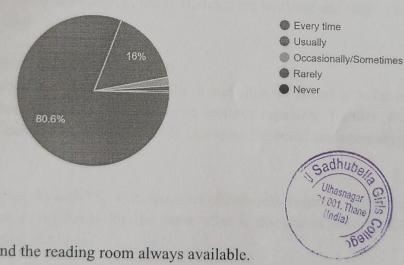


7. The college library caters the need of students in all respects



96% agree that the college library caters to their needs.

8. The library reading room always remains open for the learners 268 responses



96% students found the reading room always available.

9. Give your observations/suggestions to improve the overall institutional performance.

95% of students have appreciated the teachers for hard work and diligence, continuous support and encouragement not only for matters relating to studies, co-curricular activities but also personal growth of the student. They have complemented the college saying it is excellent.

Students have asked for a better sports ground, campus, canteen facility, use of digital tools, computer lab, hybrid lecture mode, maintenance of class-rooms and building. Students have requested for training in karate, English speaking and practical exposure.

10. What do you appreciate about the college and college staff?

Teaching staff has always been supportive in all respects – studies, extra-curricular activities, financial advice and help. They have found the teaches to be good natured, motivating and helpful at all times. The non-teaching staff has also been co-operative.

### **ACTION TAKEN REPORT**

The IQAC arranged a meeting to study the Student Satisfaction Survey. Criteria-wise analysis brought to light some lacuna and accordingly suggestions were made for improvement.

### Teacher's Evaluation:

Students were overall satisfied with the teaching process and the teachers but suggested the use of digital tools and hybrid mode of teaching. As such teachers were directed to include and use software applications and digital platforms as a regular teaching aid.

Due to COVID-19, the complete teaching process was online and attendance was affected due to many reasons. Otherwise too, many students are working and there was a consensus to grant them relaxation.

### Design and Implementation of Syllabus:

Though the syllabus was completed in time, some students found it to be lengthy, hence it was suggested that teachers could take extra lectures regularly. Further, the teachers were asked to provide more practical and real life examples for better understanding.

### Infrastructure:

The college building, though big with spacious classrooms, requires maintenance, and it was suggested to allot some funds for the same after a discussion with CDC. Similarly, the canteen needed good facilities.

### Miscellaneous:

The students were happy about the mentoring and support extended by the teachers and it was decided to continue the practice and involve more students in the process.

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